

# Get Mobile!



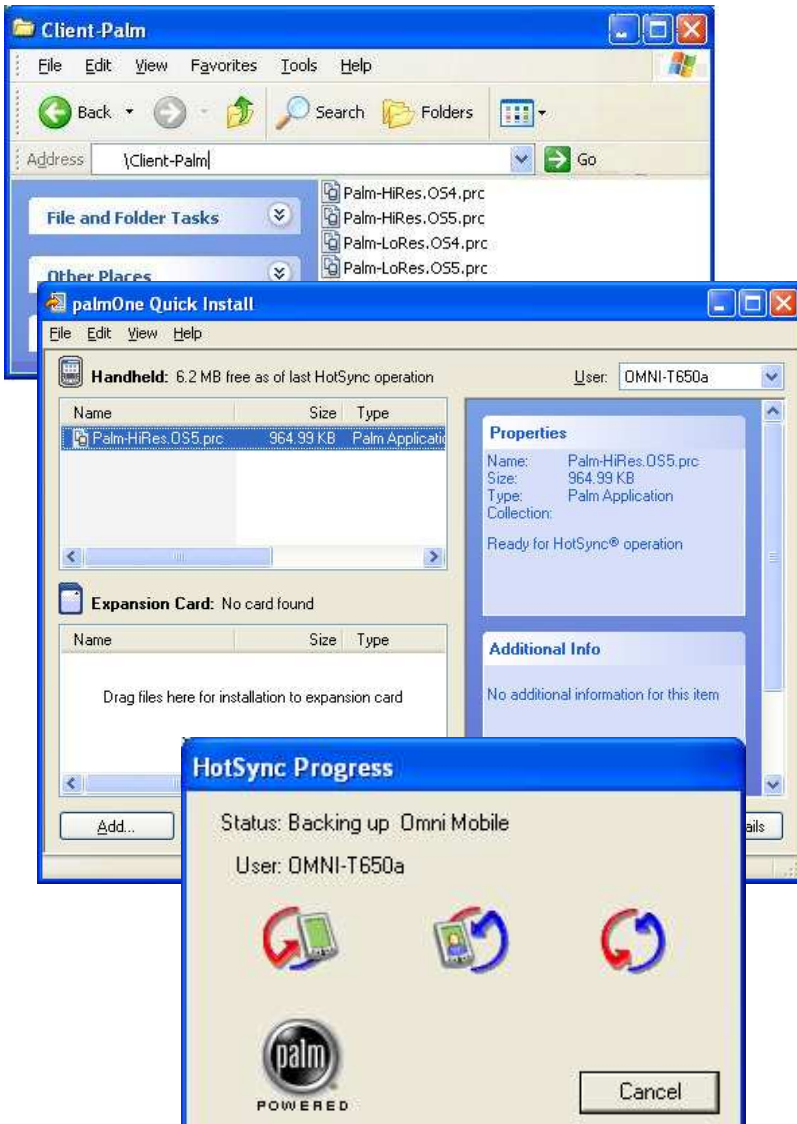
## Omni Mobile Client Installation Quick Start Guide for Palm OS (Treo and Tungsten) Devices

### Getting Started

This Quick Start Guide is for Palm OS 4 and OS 5 devices including Palm Treo 600 / 650 / 700p / 750p and Palm Tungsten T4 / T5. There is a separate Quick Start Guide for Pocket PC / Windows Mobile devices which must be used for the Palm Treo 700w and 750w devices. Your device must have a minimum of 3 MB of main memory or storage card space to hold the Omni Mobile client. We recommend an additional 5 MB of main memory space or storage card space to hold email, calendar and contact data. SSL is supported without any additional configuration of the device or the Omni Mobile client.

### Install the Omni Mobile Client

There are two ways to install the Omni Mobile client and provision your account. The **Desktop-based** installation option is used if you can cradle your device to your workstation or have Bluetooth connectivity. This option is recommended for provisioning accounts with large address books or large numbers of calendar entries. Use your workstation to HotSync the client installation file to your device. **Browser-based** installation is normally used if you cannot cradle your device. Use the browser on your device to copy and install the client file to your device. Installing the client takes two minutes.



#### Option 1 - Desktop-based Installation

1. Extract the **omnimobile.zip** file to your computer.
2. Attach your device to the hot sync cable and ensure that you are connected using the "palmOne Quick Install" program or use a Bluetooth connection if your device and computer support it.

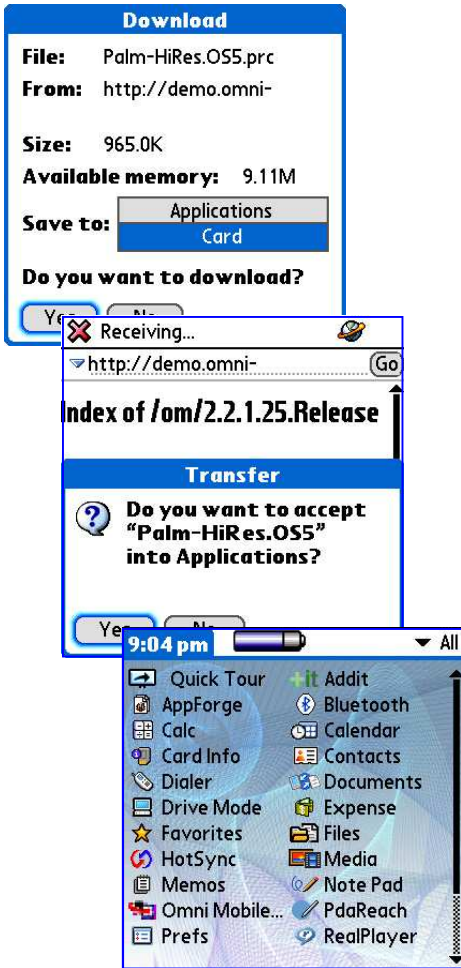
#### IMPORTANT

Palm device clients are different from other device clients in that the Crossfire client is built into the Omni Mobile client installer. There are no Appforge Crossfire client PRC files to install.

3. Using Windows Explorer on your computer, copy the applicable Palm client for your device, e.g. **Palm-HiRes-OS5.prc**, to the "Handheld" window in your "palmOne Quick Install" utility.
4. HotSync your Palm device.
5. On your Palm device, find **Omni Mobile** and tap or run the application. Choose to install the Omni Mobile client.

Congratulations, you have installed the Omni Mobile client.

**Do not** attempt to login in the Omni Mobile client. The next step is to provision your account. If the client opens, please choose "Exit". Please refer to Page 2: **Provision Your Omni Mobile Account.**



### Option 2 - Browser-based Installation

For this option, your Palm device must have Internet access and you must be able to browse to websites using **Blazer** on your device. For Palm Treo devices, you will need an expansion card installed and recognized. Please ask your network administrator for the download **links** for the Omni Mobile client files.

1. On your device, open Blazer and type in the URL to the location hosting the Omni Mobile PRC files (e.g. http://mail.mycompany.com/om). Find and tap the Omni Mobile client suitable for your device, e.g. **Palm-HiRes-OS5.PRC** file for Palm Treo devices.

**IMPORTANT**

For Palm Treo devices, you must download and save the PRC installer file to your storage card first. You can then install the Omni Mobile client from the Storage Card.

2. For Palm Treo devices, select **Card** (you must have a memory expansion / storage card installed and recognized), and tap **Yes**. For non-Treo devices, you normally choose **Applications** (if **Card** is present it is most probably referring to a WiFi card). After the download is complete, choose to **Save** the file and accept it into **Applications**.
3. For Palm Treo devices, navigate to your storage card file system using the file explorer application provided with the storage card (or a 3rd party app) and tap on the **.PRC** file and follow the prompts. For non-Treo devices, tap the **Omni Mobile ...** application on your front applications panel and follow the prompts.

Congratulations, you have installed the Omni Mobile client. **Do not** login to the Omni Mobile client. The next step is to provision your account. Please refer to: **Provision Your Omni Mobile Account.**

### Provision Your Omni Mobile Account

There are two options to provision your Omni Mobile account. **Desktop/cradle-based** is recommended to provision accounts with using your high-speed workstation connection. Use this method if you have a large number of emails and calendar entries or large address books you want to configure on your device. **On-Device (cradle or wireless)** is used to copy your policies, folders, email, calendar items and address books directly to your mobile device. Use this option if you have a small amount of data to copy to your device or if you cannot cradle your device.

#### Option 1 - Desktop-based Account Provisioning

For this option, your computer must have access to the internet and the account creator program **omnimobile-desktop.exe**.

1. On your computer, go to **c:\omnimobile\Account-Creator** and extract the appropriate zip file. For Windows, right-click **omnimobile-desktop.win32.2.4.2007.03.28.127.zip** and choose **Extract here**. This will create an **omnimobile-desktop** folder that contains **omnimobile-desktop.exe**.





**Option 1 - Desktop-based Account Provisioning**  
(continued)

2. Run **omnimobile-desktop.exe** (Windows) or **omnimobile-desktop** (Linux or Mac). Specify the correct URL (http or https) to connect to your GroupWise WebAccess login screen, for example.

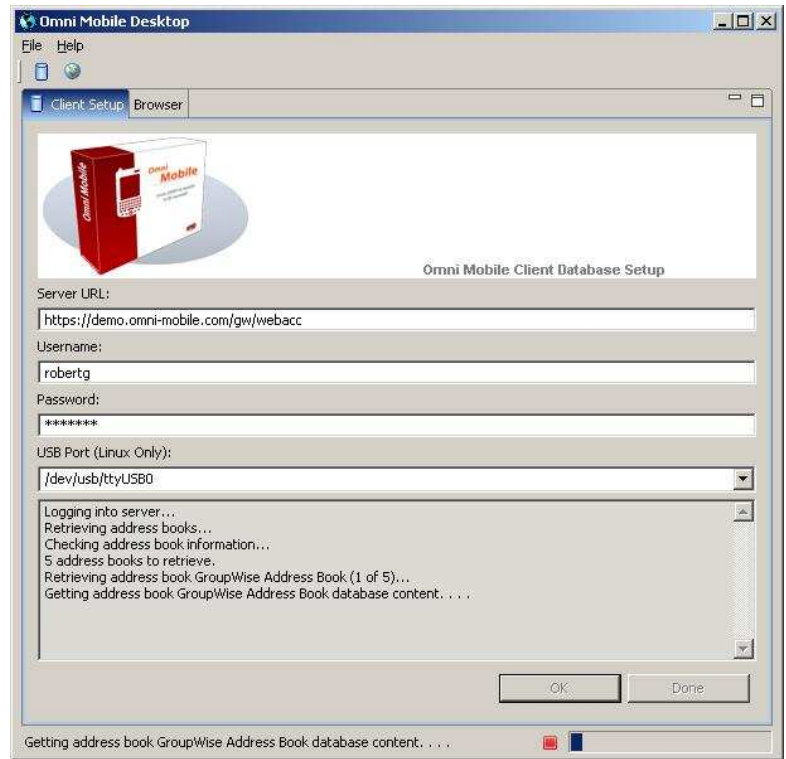
```
https://mail.mycompany.com/servlet/webacc
(for GroupWise 6.x)

https://mail.mycompany.com/gw/webacc
for GroupWise 7.x)
```

3. Provide the user name and password you normally use for GroupWise Webaccess, and click **OK**.

Several minutes may pass while .PDB data files are transferred to your computer into the **UserData** folder in the same directory as the omnimobile-desktop.exe.

4. When the data files are finished copying, a message will appear. Click **OK** and **Done**.
5. Copy the PDB files from the **UserData** folder from **C:\omnimobile\Account-Creator\omnimobile-desktop** on your computer to the Applications window in the "palmOne Quick Install" utility.
6. HotSync the PRC files to your device.



**Congratulations**

You are now ready to login to Omni Mobile.

You have instant on-line and off-line access to your configured folders, email, appointments, tasks, notes and address books.

Refer to the **Using Omni Mobile Quick Start Guide** for information on how to use the Omni Mobile client.





### Omni Mobile ::: Startup Wizard

Server Address:  
  
 User Name:  
  
 Password:

### Omni Mobile ::: Startup Wizard

Mobile  
 New policy address book count: 2  
 Reloading folder policy:  
 Committing folder changes:  
 New folder detected: Trash  
 New folder detected: Work In Progress  
 New folder detected: Technical Support  
 New folder detected: Sales  
 New folder detected: Marketing  
 New folder detected: Accounting  
 Unsynchronized folder Omni; Removing local data.  
 New folder detected: Omni  
 New folder detected: Calendar  
 New folder detected: Sent Items  
 New folder detected: Mailbox  
 New folder detected: Robert Gordon  
 New policy folder count: 11  
 Updating user policy ...  
 Authenticating ...  
 Authenticating ...  
 Server Handshake ...  
 Initializing ...  
 Preparing ...

Cancel Start >

### Option 2 - "On-Device" Account Provisioning

If you start the Omni Mobile client on a device that does not have account "PDB" files provisioned, it will automatically start the "First-run Wizard". For this option, your device must have access to the Internet and you must be able to browse to websites with Internet Explorer on your device.

### IMPORTANT

The "First-run Wizard" allows the client software to connect directly to the Omni Mobile server to retrieve the account information based on the User Profile that was configured. Time to complete this process will depend on the number of mail and calendar entries, the size of address books to copy and the device connection speed. When using On-Device provisioning, we recommend you:

- Remain in a single location. Do not do this while moving about.
- Configure your Omni Mobile **Folder** policies to **Copy** a minimum amount of email for each folder (e.g. 1 or 2 days).
- Configure your Omni Mobile **Address Book** policy to synchronize a small address book with fewer than 100 contacts. You can add large address books when you are cradle connected.

### WHAT IS HAPPENING

When the Omni Mobile client first opens, it displays empty folders that match what you configured in your **Folder** policy. After creating the folder structure, Omni Mobile:

1. Creates the address book structure. You may see notifications looping between **Checking for Changes** and **Folder changes: 1** for a few minutes.
2. Copies all contacts to the Address Books. You will see



3. Copies all calendar items to the Calendar folder.
4. Copies all email items to the Mailbox and other folders specified in the **Folder** policy. You will see



1. On your device, run the Omni Mobile client. This initiates the First-run Wizard. Provide the URL to your GroupWise WebAccess server, your GroupWise login username and password, and tap **Start**.
2. After the folder structure is copied to the device, your Omni Mobile client will start but the folders will not contain any email, calendar items or address book contacts.
3. You must wait until all of the data gets copied from the Omni Mobile server to your device before you can use your Omni Mobile client (see the "What is

### Congratulations

You are now ready to use Omni Mobile.

You have instant on-line and off-line access to your configured folders, email, appointments, tasks, notes and address books.

Refer to the **Using Omni Mobile Quick Start Guide** for information on how to use the Omni Mobile client.

